

Section 1: About your response

The County Council is committed to improving its services, eliminating unlawful discrimination, and promoting equality of opportunity for all people. We would be grateful if you could answer the following questions so that we can analyse the results overall and by different groups of people. This will help us to understand the impacts of the consultation proposals and the views on them by different groups.

Q1 Is this a personal response, or are you responding on behalf of an organisation, group or business or as a Democratically Elected Representative? (Please choose one option)

☐ I am responding as an individual

☐ I am providing the official response of an organisation, group or business

☒ I am responding as a Democratically Elected Representative (e.g. as a county, district, borough, parish or town council Member or MP)

Q2 Do you currently work or volunteer for the Hampshire Library Service or Hampshire County Council? (Please choose all that apply)

☐ Yes - as an employee of Hampshire Library Service

☐ No - I used to work/ volunteer for Hampshire Library Service

☐ Yes - as a volunteer for Hampshire Library Service

☒ No

☐ Prefer not to say

☐ Yes - as an employee of Hampshire County Council

Section 2: Library use

We would be grateful if you could answer the following questions about your use of the Hampshire Library Service to help us understand how opinions may vary in the context of how people use the Library Service.

If you are responding as an organisation, group or business, please answer within this context.

When answering these questions, please consider all aspects of the Library Service, including books, collections, digital and online resources, events, space, cafes and retail.

Q3 Do you have a membership card or borrower number for Hampshire Libraries? (Please choose one option)

☒ Yes

☐ Don't know

☐ No

Section 2: Library use (continued)

Q4 In the last year, how often have you used any of the library services in Hampshire?
(Please choose one option)

☐ **12 or more times** (Go to question 5)

☐ **1-5 times** (Go to question 7)

☒ **6-11 times** (Go to question 7)

☐ **Less often** (Go to question 6)

Q5 In a typical month, how frequently do you tend to use the library service? (Please choose one option)

☐ **More than once a day**
(Go to question 7)

☐ **Weekly** (Go to question 7)

☐ **Daily** (Go to question 7)

☐ **Fortnightly** (Go to question 7)

Q6 When did you last use the library service in Hampshire? (Please choose one option)

☐ **Between 1-5 years ago**

☐ **More than 5 years ago**

☐ **I have never used any library services in Hampshire** (Go to Section 3)

Q7 Which of the following aspects of the library service have you used in the last year?
(Please choose all that apply)

☒ **Book resources** (e.g. Fiction, Non-Fiction etc)

☒ **Space** (e.g. Room Hire, Café, Toilets, Study Space, Social Space etc)

☒ **Other resources** (e.g. Newspapers, Magazines, CDs, DVDs etc)

☒ **Digital** (e.g. Go Online, WiFi, IT Support etc)

☐ **Collections** (e.g. Playsets, Vocal Scores, Special collections etc)

☐ **Staff** (e.g. Support with skills or finding information, Social etc)

☐ **Additional loans** (e.g. Inter-library Loans, Reservation Service etc)

☒ **Events and activities** (e.g. Rhyme Time, Art Courses, Knit and Natter, Craft Clubs, Reading Clubs etc)

☐ **Learning** (e.g. Educational Sessions, Go Citizen, Theory Test Pro etc)

Section 2: Library use (continued)

Q8 Which of the following Hampshire Libraries do you use? *(Please choose all that apply)*

- | | | |
|--|---|---|
| <input type="checkbox"/> Aldershot (Tier Two) | <input type="checkbox"/> Havant (Tier Two) | <input type="checkbox"/> Overton (Tier Three) |
| <input type="checkbox"/> Alresford (Tier Three) | <input type="checkbox"/> Hayling Island (Tier Two) | <input type="checkbox"/> Petersfield (Tier One) |
| <input type="checkbox"/> Alton (Tier Two) | <input type="checkbox"/> Hedge End (Tier Two) | <input type="checkbox"/> Portchester (Tier Two) |
| <input type="checkbox"/> Andover (Tier One) | <input type="checkbox"/> Horndean (Tier Three) | <input type="checkbox"/> Ringwood (Tier Two) |
| <input type="checkbox"/> Basingstoke | <input type="checkbox"/> Hythe (Tier Two) | <input type="checkbox"/> Romsey (Tier Two) |
| <input type="checkbox"/> Discovery Centre (Tier One) | <input type="checkbox"/> Kingsclere | <input type="checkbox"/> South Ham (Tier Three) |
| <input type="checkbox"/> Bishops Waltham (Tier Three) | <input type="checkbox"/> Community Library (Tier Four) | <input checked="" type="checkbox"/> Stubbington (Tier Two) |
| <input type="checkbox"/> Blackfield (Tier Three) | <input checked="" type="checkbox"/> Lee-on-the-Solent (Tier Three) | <input type="checkbox"/> Tadley (Tier Two) |
| <input type="checkbox"/> Bordon (Tier Two) | <input type="checkbox"/> Leigh Park (Tier Three) | <input type="checkbox"/> Totton (Tier Two) |
| <input checked="" type="checkbox"/> Bridgemark (Tier Three) | <input type="checkbox"/> Liphook (Tier Three) | <input type="checkbox"/> Waterlooville (Tier One) |
| <input type="checkbox"/> Chandler's Ford (Tier One) | <input type="checkbox"/> Lockwood/ Locks Heath (Tier Two) | <input type="checkbox"/> West End (Tier Three) |
| <input type="checkbox"/> Chineham (Tier Two) | <input type="checkbox"/> Lowford Community Library (Tier Four) | <input type="checkbox"/> Whitchurch (Tier Three) |
| <input type="checkbox"/> Eastleigh (Tier Two) | <input type="checkbox"/> Lymington (Tier One) | <input type="checkbox"/> Winchester |
| <input checked="" type="checkbox"/> Elson (Tier Three) | <input type="checkbox"/> Lyndhurst (Tier Three) | <input type="checkbox"/> Discovery Centre (Tier One) |
| <input type="checkbox"/> Emsworth (Tier Three) | <input type="checkbox"/> Milford-on-Sea | <input type="checkbox"/> Yateley (Tier Three) |
| <input type="checkbox"/> Fair Oak (Tier Three) | <input type="checkbox"/> Community Library (Tier Four) | <input type="checkbox"/> Online Library |
| <input type="checkbox"/> Fareham (Tier One) | <input type="checkbox"/> Netley (Tier Three) | <input type="checkbox"/> Home Library Service |
| <input type="checkbox"/> Farnborough (Tier One) | <input type="checkbox"/> New Milton (Tier Two) | <input type="checkbox"/> School Library Service |
| <input type="checkbox"/> Fleet (Tier One) | <input type="checkbox"/> North Baddesley | |
| <input type="checkbox"/> Fordingbridge (Tier Three) | <input type="checkbox"/> Community Library (Tier Four) | |
| <input checked="" type="checkbox"/> Gosport Discovery Centre (Tier One) | <input type="checkbox"/> Odiham (Tier Three) | |

Section 2: Library use (continued)

Q9 What are your preferred times for visiting the library? *(Please choose all that apply)*

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Morning (8am-10am)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mid-morning (10am-12pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Lunch (12pm-2pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Afternoon (2pm-5pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evening (5pm-7pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 3: Future Vision

Society is changing fast, and Hampshire is no exception. The changes in society are reflected in falling numbers of library users and visitors and an increasing pattern of younger and older age groups using libraries the most. Digital lending, with free online access to books and magazines for library card holders, accessible anywhere, is growing rapidly. The Library Service needs to evolve to reflect these changes and has developed an emerging future vision to guide this work.

The Library Service's future vision focuses on three key priorities:

- promoting reading, with a focus on children's literacy and the Early Years (ages 0-5);
- supporting healthy, creative communities; and
- investing in digital services.

More information about the Library Service's future vision can be found on pages 9 - 11 of the Information Pack.

Q10 To what extent do you agree or disagree that the Library Service needs to adapt to meet the changing demands placed on it? *(Please choose one option)*

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Section 3: Future Vision (continued)

Q11 How important or unimportant is it that the Library Service seeks to: *(Please choose one option per row)*

	Not important at all	Not very important	Neither important nor unimportant	Quite important	Very important	Don't know
provide a service for everyone?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
develop children's literacy, particularly within the Early Years?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
invest in Hampshire's digital book library?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
establish council-run libraries as 'community hubs'?*	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
take the Library Service out into communities?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
deliver a programme of learning and activities that meet the needs of library users?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
provide access to technology, prioritising those at risk of digital exclusion?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

* A community hub is a public space that brings several community agencies and neighbourhood groups together to offer a range of activities, programmes and services.

Section 4: Closing some council-run libraries and reducing and standardising the staffed opening hours of others

The Library Service will be delivering its vision in the context of ongoing budget reductions. Hampshire County Council faces an anticipated budget shortfall of £80 million by April 2021. This is due to national austerity measures, combined with demographic and inflationary pressures.

The Library Service has identified possible ways to reduce service costs by around £1.04 million by either closing some council-run libraries (inviting the community to run these independently) and reducing and standardising the staffed opening hours of others **or** by reducing standardising opening hours across all libraries by around a quarter.

More information about these options and the libraries proposed for closure can be found on **pages 13 - 20 of the Information Pack.**

Q12 Would you prefer that the £1.04 million operational savings are achieved through:

(Please choose one option)

- ☐ closing up to 10 council-run libraries, combined with an average 15% reduction in, and standardisation of, staffed opening hours for all remaining council-run libraries? *(Go to question 13)*
- ☐ keeping all libraries open and applying a 25% reduction in, and standardisation of, staffed operating hours across all council-run libraries? *(Go to question 13)*
- ☒ another approach? *(Go to question 14)*

Q13 Please use the box below to tell us why you would prefer this option:

Please do not provide any personal details in your response.

(Go to section 5)

Section 4: Closing some council-run libraries and reducing and standardising the staffed opening hours of others (continued)

Q14 Please use the box below to detail any alternative suggestions you may have to deliver the £1.04 million operational savings target:

Please do not provide any personal details in your response.

Whilst I understand that savings need to be made, I do not think that cutting services, especially those that can be a lifeline, is the most sufficient way to do this – not least when, a Council has strong reserves and all 78 Councillors have access to a significant devolved budget!

I understand that Hampshire County Council also recieved a £15million rebate on pension contributions which has been put in reserves and this rebate also means that your pension contributions over the next 3 years are less than usual. This money should be used to help keep essential services running and not put straight into reserves as is the case.

Section 5: Options for closing some council-run libraries

A detailed assessment of local need and efficiency has been undertaken to understand the level of usage, access, cost, accessibility, inequality, and property ownership at each council-run library as well as the potential of the library to align with the future vision for the Library Service. This review process identified that a comprehensive and efficient library service, that would meet the needs of Hampshire's communities, could currently be delivered with a network of 38 council-run libraries.

More information about the comprehensive review process that was undertaken to identify these libraries is set out **on pages 13 - 16 of the Information Pack**. A detailed summary of the proposal rationale for each library is set out **on pages 39 - 55 of the Information Pack**.

The 10 council-run libraries identified as potential candidates for closure are:

- Blackfield (Tier Three)
- Elson (Tier Three)
- Fair Oak (Tier Three)
- Lee-on-the-Solent (Tier Three)
- Odiham (Tier Three)
- Chineham (Tier Two)
- Emsworth (Tier Three)
- Horndean (Tier Three)
- Lyndhurst (Tier Three)
- South Ham (Tier Three)

Section 5: Options for closing some council-run libraries (continued)

Q15 Please use the box below if you wish to provide comments about any of the libraries identified in the list (page 9) and/or to suggest alternative ways in which the Service could support the needs of customers whose library may close. If any of your comments relate to a specific library, please state which. *If you do not wish to comment please so go question 17.*

Please do not provide any personal details in your response.

Libraries can play a key role in our communities - improving education and skills, hosting community groups as well as reducing loneliness and social isolation. I believe that any closures could have dire consequences for some Hampshire residents.

In Gosport, eight schools are Well Below Average in the 'Progress in Reading' Classification at the end of KS2, with one school Below Average and just five schools being Average. I am concerned about how closing two libraries in the constituency may impact our school children as well as these classifications in the future.

Gosport also has multiple areas of deprivation so facilities that encourage a sense of community and promote wellbeing and learning can have enormous value.

Reducing loneliness and improving socialisation are both Government priorities and I believe that closing libraries goes against this priority.

Q16 Which of the libraries identified in the list do your comments relate to? *(Please choose all that apply)*

☐ Blackfield

☐ Fair Oak

☐ Odiham

☐ Chineham

☐ Horndean

☐ South Ham

☒ Elson

☒ Lee-on-the-Solent

☐ Emsworth

☐ Lyndhurst

Q17 Would you continue to use your local library if it was independent of the County Council and managed by the local community? *(Please choose one option)*

☒ Yes

☐ No

☐ Don't know

Q18 Would you be interested in running or being involved with an independent community-managed library? *(Please choose one option)*

☒ Yes

☐ No

If you would like to submit an expression of interest, please email insight@hants.gov.uk or contact your local library branch.

Section 6: Staffed opening hour preferences

The proposed changes to staffed opening hours could be achieved through a range of options including opening later, closing earlier or closing for all or part of a day. The Library Service would like to understand which of these options people would prefer, to help decide when council-run libraries should be open. Any changes to opening hours would then be subject to a second localised consultation (within affected libraries) in Summer 2020.

More information about the options for reducing staffed opening hours can be found **on page 17 of the Information Pack.**

Q19 Would you support the principle that all libraries within the same tier should have comparable opening hours? (e.g. all Tier One libraries would be open for the same amount of hours each week, all Tier Two libraries would be open for the same amount of time each week and all Tier Three libraries would be open for the same amount of hours each week.)
(Please choose one option)



Yes



No



Don't know

Q20 If opening hour reductions were adopted, how would you prefer these to be applied?
(Please rank in order of preference by choosing one option per column)

	1st preference	2nd preference	3rd preference	4th preference	5th preference
Whole day closures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Half day closures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Lunch time closures	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opening at 9:30am	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Closing at 5:00pm	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 7: Delivering library services differently within local communities

The County Council's Library Service network includes four Tier Four community-managed libraries in Kingsclere, Lowford (also known as Bursledon), Milford-on-Sea and North Baddesley which are delivered in partnership with community organisations. These libraries are run by volunteers and supported with a regular visit by a paid member of Hampshire Libraries staff, alongside the provision of books, equipment and public Wi-Fi.

The Library Service is proposing to withdraw its support from these Tier Four libraries, which would help to reduce costs by around £49,000. This could either result in the community organisations having greater autonomy in delivering an independent service (e.g. as an independent community-managed library), or these libraries closing.

More information about different models of delivery can be found on pages 21 - 23 of the Information Pack.

Q21 To what extent do you agree or disagree that: *(Please choose one option per row)*

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
an independent community-managed library model could meet the needs of the local community?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
if Tier Four libraries closed as a result of council support being withdrawn the needs of the community could be met by existing alternative library services?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 7: Delivering library services differently within local communities (continued)

In Hampshire's more deprived communities - such as Leigh Park, Havant and Bridgemary - there is a specific need for the kind of support that libraries can provide, but current library usage is low. In these cases, the Library Service would like to explore different ways to deliver library services and improve access - for example by offering library services in locations frequently visited by the community, and alongside other services and activities. **These proposals do not link to savings targets** and are included to ensure that the needs of these particular communities are properly met in the future.

Q22 To what extent do you agree or disagree that Hampshire Library Service should explore different ways to deliver library services in deprived communities? *(Please choose one option)*

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q23 Where else would you like to see library services delivered in your local community? *(Please choose all that apply)*

- | | |
|---|---|
| <input checked="" type="checkbox"/> At a pre-school | <input checked="" type="checkbox"/> In a community building <i>(please specify)</i> |
| <input checked="" type="checkbox"/> At a school | <input checked="" type="checkbox"/> Other <i>(please specify)</i> |
| <input type="checkbox"/> In a doctor's surgery | |

For 'community building' or 'other' please write in the box below:

Any suitable and accessible building

Section 8: Delivering efficiencies

The Library Service will continue to deliver an efficient service, thereby maximising savings whilst meeting the changing needs of library users.

Efficiencies have been identified which, taken together, could generate around £146,000 savings each year.

More information about the proposed efficiencies can be found on pages 24 - 25 of the **Information Pack**.

Q24 To what extent do you agree or disagree that the Library Service should consider:
(Please choose one option per row)

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
removing some under used physical resources such as newspapers, audio book cassettes, CDs (e.g. language packs and music) and DVDs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
withdrawing digital resources for which alternatives are available online (e.g. Public Information Online, Encyclopaedia Britannica Online etc)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
discontinuing the Library Service's subscription to <i>Ancestry</i> (it duplicates <i>Find my Past</i> , to which the Library Service would continue to subscribe)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
combining some smaller local studies collections to consolidate collections in Tier One and Tier Two libraries?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
reviewing special collections - to streamline stock and consider if relocation could help increase visibility and use?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
reducing the number of Go-Online internet-ready computers, in line with reducing demand?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
making it easier for people to manage their account and pay library fees by improving online and contactless payment methods or developing an online app?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
exploring ways to reduce the amount of debt that can be accrued on any one membership card?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
restricting the ability for people to borrow books when they have not cleared their charges?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
reducing the number of daily van drops between council-run libraries?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
no longer sending new membership cards to customers in the post?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
reducing the need for plastic library cards by exploring the use of a library app accessed on a mobile device?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 9: Generating income

Alongside operational changes and efficiencies the Library Service will continue to seek ways to generate new income to offset costs.

More information about the options that could raise an additional £355,000 to support the Service are outlined on pages 26 - 28 of the Information Pack.

Q25 To what extent do you agree or disagree that the Library Service should investigate options to generate income in order to contribute to the the running of the service?
(Please choose one option)

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(If you strongly agree, agree or don't know please go to question 27)

Q26 Which, if any, of the proposed ideas for generating income do you disagree with?
(Please choose all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Increasing income generated through room hire and leases within council-run libraries | <input type="checkbox"/> Encouraging fundraising, sponsorship and donations |
| <input type="checkbox"/> Reviewing current fees and charges | <input type="checkbox"/> None of these |

Section 10: Potential impacts and alternatives

Q27 Please use the box below to describe the potential impacts these proposals could have on you (or your constituency, organisation, group or business).

Please do not provide any personal details in your response.

Libraries are ideally suited to play a key role in our communities – beyond the exchange of books and knowledge they can help improve education and skills and offer a space conducive to study and learning. They can host community groups, classes and organisations, as well as helping to reduce loneliness and social isolation - a big Government priority, since the health impacts of loneliness cost the NHS more than smoking. That's why I believe that the proposed library closures could have dire consequences for some residents.

Gosport is an area of multiple deprivation with well documented challenges in educational attainment. Shockingly eight schools are Well Below Average in the 'Progress in Reading' Classification at the end of KS2, with one school Below Average and just five schools Average. I am concerned about how closing two libraries in the constituency may exacerbate these already appalling results, impacting the lives of our school children and their reading levels.

Libraries have enormous potential to actually improve literacy and academic attainment in our communities. These closures have worrying implications for the future.

Section 10: Potential impacts and alternatives (continued)

Q28 If you have any further comments relating to this consultation, or suggestions as to how the Library Service could achieve its future vision whilst delivering around £1.76 million in total savings, please summarise these in the box below.

Please do not provide any personal details in your response.

While I understand that savings need to be made, I do not think that cutting services, especially those that can be a lifeline to some of our most vulnerable residents, is the most sensible way to do this – not least, when a Council has strong reserves, a huge property portfolio and all 78 Councillors have access to a large devolved budget!

Hampshire County Council Library services should be thinking much more imaginatively about how buildings and services could be rebranded and brought into more use through partnerships with local businesses, schools, early years settings, third sector organisations, community groups and voluntary organisations.

They have the potential to play a key role in tackling some of the major issues in modern society. They can help drive the skills and learning that our young people need and help tackle issues of deprivation, inequality and isolation with imagination and innovation.

They could be a lifeline, a focal point in the local community. Once closed these valuable local resources will be lost forever.

Section 11: About you - organisation, groups or businesses

Please only answer this section if you are responding on behalf of an organisation, group or business. After completing the following questions please go to section 14.

i If you are responding officially, the name and details of the organisation, group or business you represent may appear in the final report, and the information you provide may be subject to publication or release to other parties or to disclosure regimes such as the Freedom of Information Act 2000.

Q29 Please provide details about the organisation, group or business that you represent:

(Please write in the boxes below)

The name of the organisation,
group or business:

The postcode of the organisation,
group or business:

Your name:

Your position in the organisation,
group or business:

Section 11: About you - organisation, groups or businesses (continued)

Q30 Which of these best describes the function of your organisation, group or business?

(Please choose one option)

- | | |
|---|---|
| <input type="checkbox"/> Nursery or pre-school | <input type="checkbox"/> Local business or business representative (e.g. BID) |
| <input type="checkbox"/> School, college or place of education | <input type="checkbox"/> Not-for-profit charity, voluntary or local community group |
| <input type="checkbox"/> Local authority (e.g. county, district, parish, town or borough council) | <input type="checkbox"/> Organisation working with vulnerable adults or children |
| <input type="checkbox"/> Other public sector organisation (e.g. Police, Fire, Health Authority) | <input type="checkbox"/> Other <i>(Please specify)</i> |

Q31 For 'other' please write in the box below:

Section 12: About you - Democratically Elected Representatives

Please only answer this section if you are responding as a Democratically Elected Representative. After completing the following questions please go to question 44.

i If you are responding as a Democratically Elected Representative, the name and details of the constituency you represent may appear in the final report, and the information you provide may be subject to publication or release to other parties or to disclosure regimes such as the Freedom of Information Act 2000.

Q32 Which constituency do you represent? *(Please write in the box below)*

Gosport

Q33 What is your name? *(Please write in the box below)*

Caroline Dinenage

NB: Your name will only be used if we need to contact you to validate your response

Section 14: About you - all respondents

Q44 Finally, to help us improve access to future consultations, please tell us where you first heard about this consultation: *(Please choose one option)*

- | | |
|---|--|
| <input type="checkbox"/> At the library | <input type="checkbox"/> In a resident's newsletter (e.g. printed newsletter or e-newsletter) |
| <input type="checkbox"/> Through a group (e.g. local action group) | <input type="checkbox"/> Through my employer <i>(Please specify)</i> |
| <input type="checkbox"/> On social media (e.g. Facebook, Twitter etc) | <input type="checkbox"/> By word of mouth |
| <input type="checkbox"/> Online <i>(Please specify)</i> | <input type="checkbox"/> Reported in the press (e.g. radio, newspaper etc) |
| <input checked="" type="checkbox"/> Via an email or letter sent to you | <input type="checkbox"/> Other <i>(Please specify)</i> |
| <input type="checkbox"/> On a consultation poster or leaflet | |

Please specify where you heard about the consultation below:

Thank you for your response.

Please return your Response Form in the business reply envelope provided **to arrive no later than 18 March 2020**. If you do not have a business reply envelope, please return to **Freepost HAMPSHIRE**, writing '*I and E Unit*' on the back. You do not need to use a stamp.

If you know of anyone else who would be interested in responding to this consultation, please encourage them to do so. The consultation will close at 11:59pm on 18 March 2020.